



John Cashin A* Tuition

The Riddings Centre, Park Road, Timperley, WA15 6QQ
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Lesson Replacement Policy

Regarding replacement lessons, we aim to be as fair-minded as possible and would ask all families to familiarise themselves with our lesson replacement policy, details of which are explained below and can be found on our website: www.johncashintuition.co.uk

1. If your child is absent due to sickness or if another one-off situation, activity or event unavoidably clashes with your child's lesson, a replacement lesson will be offered, but only if sufficient notice is given, thereby enabling us to offer another child a replacement lesson during that time. To clarify: replacement lessons are offered if reasonable notice is given, as it is assumed that you will be aware beforehand if your child is unwell or unable to attend for another reason. If, however, you only inform us of an absence immediately before, during or after your child's lesson is due to begin, a replacement will not be offered.
2. As explained above, if your child is unable to attend his / her lesson for a valid reason, and if adequate notice is given, you will be offered a replacement lesson as and when a space becomes available, due to another child's absence. However, we realise that the first time offered may not necessarily be convenient and so (as and when a space becomes available due to the absence of another child) you will be offered a maximum of four alternative replacement time-slots. If however, you choose to decline all four time-slots you will forfeit the lesson and no refunds will be given for any such lessons under any circumstances.
3. Commitment is an important aspect of the tuition process and so, in the unlikely event that it becomes evident that your child is missing an unreasonable number of lessons, you may be asked to leave so that we can allocate your place to a family who would be more appreciative.
4. We do not replace replacement lessons: i.e., if your child misses a replacement lesson, which you have agreed to take, this will not be replaced.
5. Replacement lessons will not be given if you take your child on holiday during our term-time. We serve many schools and school calendars may differ slightly but, for logistical reasons, our calendar is fixed and although your child's school may have different holidays to our calendar, you are still expected to bring your child for their lessons during our term-time. In short, any lessons missed due to holidays taken during our term-time will not be replaced.
6. August Summer holiday tuition is in great demand and space is very limited, therefore we cannot offer replacements for lessons missed during this time, neither will replacement lessons be given during the summer holidays for lessons missed during our term-time.

Last reviewed January 2022

John & Michelle Cashin

Committed to Educational Excellence for Primary School Children.

